

From: Timothy Morgan
To: Mike Powell
Date: Fri, May 2, 2003 6:51 PM
Subject: FCC should do more re: wireless

EX PARTE OR LATE FILED

01-184

Timothy Morgan
2628 35th Ave S
Minneapolis, MN 55406-1740

May 2, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

MAY 06 2003

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill. Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration.

Sincerely,

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Timothy R Morgan

Marion Young

C1-184

From: Roberta Bushman
To: Mike Powell
Date: Fri, May 2, 2003 1:02 AM
Subject: FCC should do more re: wireless

Roberta Bushman
PO Box 2223
Ranchos de Taos, NM 87557-2223

May 2, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

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MAY 06 2003

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Roberta Bushman

EX-107-107-107-107-107

01-184

References

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Thank you for your consideration.

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Ray Medeiros

01-184

From: Brandt Meyer
To: Mike Powell
Date: Thu, May 1, 2003 6:42 PM
Subject: FCC should do more re: wireless

Brandt Meyer
45235 N Baptist Rd
Hammond, LA 70401

EX-101-019 LATE FILED
MAY 1 2003

May 1, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Sincerely,

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Brandt Meyer

01-184

From: Janet Scott
To: Mike Powell
Date: Thu, May 1, 2003 3:46 PM
Subject: FCC should do more re: wireless

Janet Scott
100 W. 12th Street, #4K
New York, NY 10011

May 1, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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MAY 06 2003

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

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Janet Scott

2006-06-20
06 20

From: brian carey
To: Mike Powell
Date: Sat, May 3, 2003 12:07 PM
Subject: FCC should do more re: wireless

EX PARTE OR LATE FILED

01-184

brian carey
133 westbrook hills drive
syracuse, NY 13215

May 3, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Sincerely,

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brian carey

From: Raymond Medeiros
To: Mike Powell
Date: Thu, May 1, 2003 11:57 PM
Subject: FCC should do more re: wireless

Raymond Medeiros
20 Crestwood St.
Fall River, MA 02720

May 1, 2003

Chair Michael Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Sincerely,

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Ray Medeiros

01-184

EX PARTE OR LATE FILED

From: HGI
To: Mike Powell, Kathleen Abernathy, Michael Copps, KM KJMWEB, Commissioner Adelstein
Date: Fri, Apr 18, 2003 3:15 AM
Subject: Switching Service While Keeping The Same Phone No.

Chairman Michael K. Powell
Commissioner Kathleen Q. Abernathy
Commissioner Michael J. Copps
Commissioner Kevin J. Martin
Commissioner Jonathan S. Adelstein

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MAY - 6 2003

Federal Communications Commission
Office of the Secretary

Dear Commissioners

A piece of news in the Chicago Tribune has alerted me to an effort by the wireless carriers to block the FCC recommendation to allow the consumers to keep their numbers when switching carriers.

I thank you for your efforts to defend the rights of the consumers. I would like to offer my support in your above endeavour.

I am surprised that the wireless services carriers are complaining about this requirement. "Requiring wireless number portability in the name of increasing competition is as realistic as a fish on a bicycle." says Tom Wheeler President and CEO of CTIA in a statement posted on his Association website. I donot understand the logic behind this stupid argument. This facility is already being practiced in Britain, Australia and Hong Kong. And I haven't heard any problems with this kind of service from my friends out there. In fact they are very happy that they donot have to remember new numbers every time they change their carrier.

Not many in the public know about this case and appeal. I hope in future that the Commission will by way of public statement in some major media alert the public of the impending "battle" with the giants.

Thanking you.

Hussain Ismail
AT&T Customer
NY

CC: emcgee@ctia.org

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01-184

From: KRYder8633@aol.com
To: Mike Powell
Date: Thu, Apr 17, 2003 8:53 PM
Subject: Change in FCC rules

MAY - 6 2003

Federal Communications Commission
Office of the Secretary

Please do not vote for any change in rules that would allow the various media of this country to come under the ownership of one company in any particular area. This would be a dangerous assault on our choice of information sources and our ability of as a people to become informed on a variety of perspectives on any particular issue. Thank you.

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EX PARTE OR LATE FILED

01-184

From: Just So You Know
To: Mike Powell
Date: Thu, Apr 17, 2003 4:09 PM
Subject: Keeping same cell phone number

Good Day,

As a consumer, I would very much appreciate being able to keep my present cell phone number although I may choose to change to a different cell phone company.

Anything the FCC is able to do to insure that consumers will possess this capability as of November 2003, will be greatly appreciated.

Thank you for your time and attention to this matter.

Wishing for you a Wondrous Weekend . . .

peace & blessings ~L

<><>*<>*<>*<>*

Knowledge . . . easily accessible, has proven to be the most effective tool for liberating and empowering my Brothers & Sisters. Accordingly, sharing knowledge is what I feel compelled to do.

~Just So You Know~
jsyk@hotmail.com

"People may forget what you say. And people may forget what you do. However, people will NOT forget how you make them feel."

The new MSN 8: advanced junk mail protection and 2 months FREE*
<http://join.msn.com/?page=features/junkmail>

CC: Kathleen Abernathy, Michael Copps, kjmwebb@fcc.gov, Commissioner Adelstein

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Federal Communications Commission
Office of the Secretary

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From: Marlene Jakubosky **EX PARTE OR LATE FILED**
To: Mike Powell
Date: Fri, Apr 18, 2003 2:01 PM
Subject: c-span

01-184

Dear sir:

I think having C-Span on cable and satellite is crucial to full participation in the American Democratic Process. If the system were changed so that it wasn't on the air, we would all lose out. I don't understand the complexities of the rulings, but as a satellite viewer, I'm forced to pay for scores of stupid shopping stations, and other garbage I don't want, so I don't think it's a big deal for the cable and satellite stations to provide something people actually do want, even if they don't make money off it, because they're sure as hell making money since they have virtual monopolies on the market. I, for one, have the big choice of one satellite provider and don't get local channels. Those who have the priveledge of having a FCC license must realize priveledge comes with responsibilities, and that should be public service. There is no more public service more vital than C-Span.

Respectfully,
MRChinello@msn.com

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Federal Communications Commission
Office of the Secretary

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EX PARTE OR LATE FILED

From: Kelly, John
To: Mike Powell
Date: Wed, Apr 9, 2003 10:56 AM
Subject: Portable Phone Numbers

01-184

Dear Mr. Powell, I have never written to a government official before, but I feel strongly about this issue. Please stick to your deadline of November 24, 2003 to allow subscribers to wireless carriers be able to retain cell phone numbers that they currently use. I believe that this is an issue that helps the public much more than it hinders the carriers. For a change this will be a step towards greater competition and openness in wireless competition. While I know you believe you have done much to promote competition, most of what you have done has been at a macro level....affecting companies and corporation. This situation will give you an opportunity to help millions of average Americans. It is tangible and real. It will make a positive contribution to to people who are the real end users and are most affected on a daily basis. Thanks, John L. Kelly

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Federal Communications Commission
Office of the Secretary

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EX PARTE OR LATE FILED

01-184

From: Thomas Martin
To: Commissioner Adelstein
Date: Wed, Apr 23, 2003 2:19 PM
Subject: Portability of cell phone numbers

April 23, 2003

Dear Commissioner Adelstein:

I am strongly in favor of number portability and hope that the FCC will not back down from the cellular industry on this issue.

We consumers, the backbone and muscle of our economy, deserve to choose our cellular providers based on quality of cellular service, not on the lack of convenience of having to change phone numbers.

I know the cellular providers will make the case that they already are competitive. They will probably cite the number of alternate providers that exist. But even a large number of providers, all offering similar pricing, service, technical coverage and equipment, does not make for a competitive environment.

I believe that consumers ability to change cellular providers more freely, without having to change phone numbers, will make the cellular industry become truly competitive in terms of system quality and reliability, customer service and pricing.

Sincerely,

Thomas F. Martin
US of A Citizen and cell phone user

=====

Thomas Martin
24355 Burbank Blvd.
Woodland Hills, CA 91367

(818) 321-8151 - cell
(818) 992-5172 - home
(818) 992-5416 - home fax

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